

ALLEGATO N.3

ITER-Consult Policy

Doc. No. ITC MD QPS 01 R2

ITER-Consult POLICY

VISION

To make available a highly reliable capacity in providing technical consulting services, maintaining and improving this capacity.

MISSION

- To provide safety evaluation and review in the field of peaceful use of nuclear energy
- To provide technical support to public institutions and State Nuclear Safety Authorities
- To transfer know how by providing training and tutoring activities
- To deliver our services on schedule, on budget and respectful of our partners
- To seek business opportunities that optimize our multi-disciplinary capabilities

QUALITY STATEMENT

ITER-Consult has established an effective Quality System that conforms to the requirements of UNI EN ISO 9001:2015, which is implemented and maintained throughout the organization.

The objective is to ensure that the rendered services comply with the agreed contractual requirements, correspond to the organization aim and values and finally meet the Client satisfaction.

In particular ITER-Consult:

- is committed to being an expert organization providing independent evaluation and review, therefore, the organization aims at providing consistent, competent and independent services which meet the specific and known expectations of customers;
- continuously strives to improve and maintain its own processes and capabilities, adding value to the rendered services and providing satisfaction to partners and customers;

- provides rewarding to the staff and consultants and maintains safe environment through open communication;
- ensures that the quality policy and objectives are systematically brought at the knowledge of staff in order to make them aware and responsible contributors to the achievement of the quality objectives.
- is committed to periodically analyze risks associated with critical processes and evaluate their potential effects for preventing negative consequences on the quality of the service offered.

This Quality Policy aims to achieve continuous improvement objectives, which are monitored steadily and supported with necessary resources.


L'Amministratore Unico
Giuseppe Pino

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